



Performance Improvement Plan 2025-2026

Consultation

www.midandeantrim.gov.uk



**Mid & East
Antrim**
Borough Council

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Foreword

As Interim Chief Executive, I would like to welcome you to our consultation on our Performance Improvement Plan for 2025-2026.



Continuous improvement is a key priority for Mid and East Antrim Borough Council. We want to deliver high standards of service that meet the needs of our citizens, both now and into the future, and we are progressing with a programme of transformation and reform to enable this.

We are committed to working more closely with our partners to maximise value and opportunity, and we are developing our workforce to support this.

Our Performance Improvement Plan outlines our Improvement Objectives for the upcoming year, and while it does not detail every improvement we intend to make, it shows how we hope to address some of the key issues affecting our borough.

Three objectives have been drafted for your consideration. These objectives will focus on improving the lives of our citizens, maintaining and improving our local areas, and reducing our environmental impact.

They are designed to align with the longer-term vision of the Community Plan for Mid and East Antrim 'Putting People First', and our own Corporate Plan for 2024-2028.

The views of our citizens and communities should be at the heart of our decision-making, and each response will be carefully considered as we shape our final plan. We really appreciate you taking the time to participate.

Valerie Watts
Interim Chief Executive

Our Vision
Mid and East Antrim will be a strong, vibrant, safe and inclusive community, where people work together to improve the quality of life for all.



Duty to Improve

Under the Local Government Act (Northern Ireland) 2014, councils have a duty to make arrangements to secure continuous improvement in the exercise of their functions.

In the context of the Act, improvement means an activity that enhances the sustainable quality of life and environment for ratepayers and communities. It means more than gains in service outputs, efficiencies, or in internal effectiveness.

For each financial year, councils must set Improvement Objectives and have in place the arrangements to achieve them. These objectives are published in a Performance Improvement Plan by 30 June each year.

Arrangements to secure continuous improvement

Our arrangements to secure continuous improvement are outlined within our Performance Management Framework.

This framework drives performance at all levels within the organisation by linking our corporate strategies, aims and objectives to each employee's individual work plan.

These arrangements are audited by the Northern Ireland Audit Office each year.

Proposed Improvement Objectives

Three Improvement Objectives are being considered for the 2025-2026 financial year.

Research undertaken to date suggests that the 2024-2025 Improvement Objectives remain relevant, and so, we are considering a continued focus on them.

This public consultation will provide some insights into the needs and lives of citizens and will help to establish if the three objectives are appropriate and supported.

We have outlined a range of potential actions which will support the delivery of our objectives in the table below. All actions are provisional, they are subject to available finance or funding, and will be published in greater detail within our final plan.

Improvement Objectives

Potential actions

1 We will work with partners to improve the lives of citizens.	1 Deliver a range of programmes to support citizens' physical, emotional and financial needs. 2 Deliver skills and employability programmes to help citizens reach their potential. 3 Work in partnership to support the most vulnerable.
2 We will maintain and improve our local areas.	1 Invest in and improve access to our amenities, parks and open spaces. 2 Establish and develop a Local Economic Partnership to deliver on our economic priorities. 3 Work with partners to maintain, revitalise and regenerate our streets and towns. 4 Develop and promote our unique tourism offering.
3 We will reduce our environmental impact and improve sustainability.	1 Educate and engage to promote positive environmental behaviours.

Your views

It is very important that our citizens have an opportunity to directly participate in the development of our Improvement Objectives for 2025-2026.

Please do so by completing our survey online at www.midandeastantrim.gov.uk/consultations or fill out the table below and return it to us. The survey will close on **4 April 2025**.

Improvement Objective	Do you agree with us pursuing this objective?			Please tell us more.... (Include additional pages, if required).
	Yes	No	I'm not sure	
1. We will work with partners to improve the lives of citizens.				
2. We will maintain and improve our local areas.				
3. We will reduce our environmental impact and improve sustainability.				

If Mid and East Antrim Borough Council could make any improvement to positively impact on your life or environment, what would it be?
(Include additional pages, if required).

Please tell us about you.		Please tick
Which category best describes you? (Please only select one).	Resident	
	Business	
	Community group / Voluntary sector	
	Elected Member	
	Other (please specify)	
Which general area do you live or work in? (Please only select one).	Ballymena	
	Carrickfergus	
	Larne	
	Other (please specify)	
What is your age category? (Please only select one).	0 - 14	
	15 - 39	
	40 - 64	
	65+	

The survey is now complete. Thank you for your time and participation.

What to do next

Please return your completed survey to:
[Performance Improvement Plan Consultation](#),
 Mid and East Antrim Borough Council,
 1-29 Bridge Street,
 Ballymena,
 BT43 5EJ

- Or, any of the locations listed below:
- Ballymena Showgrounds
 - The Braid, Ballymena
 - Seven Towers Leisure Centre, Ballymena
 - Carrickfergus Amphitheatre
 - Carrickfergus Civic Centre
 - Larne Leisure Centre

For online submissions, please visit:
www.midandeastantrim.gov.uk/consultations

Returns deadline:
4 April 2025

Other formats
 If you would like this publication in an alternative format, such as large print, or another language, please email: communications@midandeastantrim.gov.uk

Ongoing feedback
 If you would like to suggest an area for improvement at any time throughout the year, please email: performance@midandeastantrim.gov.uk

Data Protection
 Mid and East Antrim Borough Council is collecting your personal information as part of our consultation on our Performance Improvement Plan for 2025-2026. We will keep your information secure, accurate, and for no longer than is necessary in accordance with data protection laws. If you wish to find out more about how we control and process your personal data and protect your privacy, please visit: www.midandeastantrim.gov.uk/privacy-notice





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