

EIR Reference Number: EIR/009/2425

Date: 10 May 2024

Thank you for your information request received by the Policy team at Mid and East Antrim Borough Council (MEABC) on 23<sup>rd</sup> April 2024 which has been processed under the Environmental Information Regulations 2004 (EIR).

Your request and our response:

*I am writing to you under the Freedom of Information Act 2000 to request the following information. Specifically, I would like to request:*

This information is regarded as *held* for the purposes of the Environmental Information Regulations 2004.

1. *The total number of noise complaints from residential properties received in the last three years:*

	<i>Total number of complaints from residents about noise from neighbours</i>
<i>2022</i>	<b>630</b>
<i>2023</i>	<b>646</b>
<i>1<sup>st</sup> Jan - 31<sup>st</sup> March 2024</i>	<b>113</b>

2. *The total number of noise abatement orders issued, and the number of fines issued (and value):*

	<i>Total number of noise abatement orders issued</i>	<i>Total number of fines issued</i>	<i>Total value of fines issued</i>
<i>2022</i>	<b>0</b>	<b>0</b>	<b>Not applicable</b>
<i>2023</i>	<b>1</b>	<b>0</b>	<b>Not applicable</b>
<i>1<sup>st</sup> Jan - 31<sup>st</sup> March 2024</i>	<b>0</b>	<b>0</b>	<b>Not applicable</b>

Please quote the reference number EIR/009/2425 in any related correspondence.

Under Regulation 11 of the EIR, if you are dissatisfied with the handling of part of your request, you are entitled to ask for an internal review. Internal review requests should be submitted within forty working days of the date of receipt of the response to your original email/letter, and should be sent by email to [FOI@midandeantrim.gov.uk](mailto:FOI@midandeantrim.gov.uk) or by post to:

Policy Team  
The Braid,  
1-29 Bridge Street,

Ballymena,  
BT43 5EJ

If you are not content with the outcome of an internal review, you have the right to apply directly to the Information Commissioner for a decision. You must make your complaint to the ICO within 6 weeks of you receiving your response or the date of your last contact with the Council.

The Information Commissioner can be contacted at:

Information Commissioner's Office,  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire,  
SK9 5AF

Alternatively, a complaint may be made via the ICO website at:

<https://ico.org.uk/make-a-complaint>

Please be advised that Mid and East Antrim Borough Council may release the response to this information request into the public domain via our website at:

<https://www.midandeastantrim.gov.uk>

If we publish our response to your request, your personal data will be removed to protect your privacy.